

HOME SUPPORT & CARE SERVICES

(cleaning, shopping, escort & personal care services)

**CLAIMAR NURSING AND CARE SERVICES
CONCORDE WAY
DUKINFIELD
0161 344 0600**

To book any of the following services please contact 'Claimar Nursing and Care Services' on the above telephone number or alternatively by post at the above address.

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**Care and Home Options
Independent ChoiceE
(Care Options for Adults)**

ChoiceE is an INFORMATION SERVICE ONLY. WE DO NOT COMMISSION ANY OF THE FOLLOWING SERVICES.

“ChoiceE”, 206 Stamford Street, Ashton-u-Lyne. Tel/Fax 0161 339 5355

is Managed by Tameside Citizens Advice Bureau

Funded by Tameside MBC Adult Services

Charity registration number 701113

Company Limited by Guarantee number 2302696



Last updated: 17.06.08

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CLEANING	
TYPE OF SERVICE	PROVIDED
DUSTING / POLISHING	YES
HOOVERING – UPSTAIRS / DOWNSTAIRS	YES
CLEANING KITCHEN – COOKER / FRIDGE	YES
WASHING UP	YES
CLEANING BATHROOM / TOILET	YES
CLEANING WINDOWS	YES – within reach
SWEEPING / MOPPING FLOORS	YES
LAUNDRY	YES
IRONING	YES
BED CHANGING	YES

SERVICES OUTSIDE THE HOME	
TYPE OF SERVICE	PROVIDED
SHOPPING	YES
COLLECTING PENSION	YES
ESCORT FOR SHOPPING	NO – by request if carer available
ESCORT TO HOSPITAL APPOINTMENTS	
ESCORT TO SOCIAL ACTIVITIES	
ESCORT TO VISIT FRIENDS	NO

OTHER CARE SERVICES	
EMPTY CHEMICAL TOILET	YES
EMPTY COMMUNE	YES

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FOOD PREPARATION / SNACKS	PROVIDED
MAKING MICROWAVE or OVEN READY MEALS	YES
MAKING HOT DRINK / SNACK i.e. beans on toast or soup / tea or coffee	YES
MAKING COLD DRINK / SNACK i.e. sandwich / juice	YES
ANY OTHER TYPE OF MEAL PREPARATION (please state):	WITHIN ALLOCATED TIME

SOCIAL CARE	
TYPE OF SERVICE	PROVIDED
ACCOMPANIED VISITS	BY REQUEST
SITTING SERVICE – ‘POP-IN’ VISITS (i.e. Companionship)	YES
READING	NO
LETTER WRITING	NO
HELP WITH HOBBIES	NO
PET CARE	
ANY OTHER (PLEASE STATE)	

SERVICE AVAILABILITY	
OUT-OF-HOURS SERVICE	NO
LIVE-IN SERVICE	NO
24 HOUR ANSWER SERVICE	NO
NIGHT SITTERS / SLEEPERS	YES
ANY OTHER (PLEASE STATE)	
24 HR “ON CALL” SERVICE FOR EXISTING CLIENTS	YES

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PERSONAL CARE	
ASSISTANCE PROVIDED WITH	
GETTING UP	YES
WASHING	YES
DRESSING	YES
BATHING	YES
SHOWERING	YES
WASHING HAIR	YES
TOILETING	YES
WALKING UP / DOWN STAIRS	YES
USING A STAIR LIFT	YES
ANY OTHER (please state):	

HEALTH CARE	
TYPE OF SERVICE	PROVIDED
ASSISTED FEEDING	YES
APPLYING PRESCRIPTION CREAMS / LOTIONS	YES
CHANGING COLOSTOMY BAGS	NO
CHANGING CATHETER BAGS	NO
PROMPTING MEDICATION	YES
MAINTAINING DRESSINGS	NO
ONCOLOGY CARE	NO
MASSAGE i.e. Feet	NO
ANY OTHER (please state):	

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CARE CATEGORIES	PROVIDED
OLDER PEOPLE	YES
ADULTS WITH DEMENTIA	YES
ADULTS WITH MENTAL HEALTH PROBLEMS	YES
ADULTS WITH LEARNING DISABILITIES	YES
ADULTS WITH PHYSICAL DISABILITIES	YES
ADULTS WITH A SENSORY IMPAIRMENT	YES
CHILDREN AND FAMILIES	YES

SMOKE FREE POLICY	
DOES YOUR COMPANY REQUIRE CLIENTS WHOM YOUR STAFF ARE VISITING TO HAVE NOT SMOKED ON THE PREMISES WITHIN ONE HOUR OF ARRIVAL?	WHEREVER POSSIBLE
ARE THE VEHICLES USED FOR ESCORT SERVICES SMOKE FREE	YES

VISUAL/HEARING IMPAIRMENTS – BLACK AND MINORITY ETHNIC GROUPS						
DO YOU EMPLOY STAFF WHO:	YES	NO	DO YOU EMPLOY STAFF WHO:		YES	NO
HAVE HAD TRAINING WORKING WITH PEOPLE WHO HAVE VISUAL IMPAIRMENTS?		NO	CAN SPEAK OTHER LANGUAGES I.E. (VERY LIMITED)	URDU	YES	
HAVE HAD TRAINING WORKING WITH PEOPLE WHO HAVE HEARING IMPAIRMENTS?		NO		GUJARATI	YES	
				BANGLA		
				OTHER		

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QUALITY PREMIUM SCHEME	
QUALITY PREMIUM RATE (Q.P.R.)	
APPLIED for Q.P.R. (please circle)	NO
LEVEL AWARDED (please circle which level awarded)	N/A

STAR RATING: ★ (Adequate) ★★ (Good) ★★★ (Excellent)	
★★	Good

OUT OF HOURS EMERGENCY PROCEDURE AND TELEPHONE NUMBERS

PRICES – PER HOUR	
COST (including VAT)	£10.06 per hour
WEEKEND COST (including VAT)	£10.06 per hour
BANK HOLIDAY COST (inc. VAT)	£20.12 per hour
TRAVELLING CHARGES	None
ADDITIONAL COSTS	None
PAYMENT METHOD	Invoice or Direct Debit
MINIMUM HOURS PER WEEK REQUIRED	

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GEOGRAPHICAL AREAS COVERED (please indicate if certain area is not covered and / or Postcodes)		
	PRACTICAL CARE	PERSONAL CARE
ASHTON (ALL AREAS) i.e. Waterloo/Hurst Cross	OL6 6	OL6 6
AUDENSHAW	M34 5	M34 5
BROADBOTTOM	NO	NO
DENTON (inc. Haughton Green)	M34 6	M34 6
DROYLSDEN	NO	NO
DUKINFIELD	NO	NO
HATTERSLEY	NO	NO
HOLLINWORTH	NO	NO
HYDE (ALL AREAS) i.e. Gee Cross	SK14 5	SK14 5
MOSSLEY	NO	NO
MOTTRAM	NO	NO
STALYBRIDGE (ALL AREAS) i.e. Carrbrook / Millbrook	NO	NO

This information has been sought from the service provider and has been collated by “**Choice**” the shop for information on Care Options for Adults.

The information provided does not constitute any recommendation on the part of “**Choice**”, Tameside Citizens Advice Bureau or Tameside MBC and any liability, however caused, as a consequence of services supplied, is hereby excluded.