

HOME SUPPORT & CARE SERVICES

(cleaning, shopping, escort & personal care services)

LAUREL BANK SUPPORT AT HOME

LAUREL BANK

KNOTT LANE

HYDE

0161 368 3159

To book any of the following services please contact 'Laurel Bank Support at Home' on the above telephone number or alternatively by post at the above address.

**C
H
O
I
C
E**

Care and Home Options

Independent ChoiceE

(Care Options for Adults)

ChoiceE is an INFORMATION SERVICE ONLY. WE DO NOT COMMISSION ANY OF THE FOLLOWING SERVICES.

"ChoiceE", 206 Stamford Street, Ashton-u-Lyne. Tel/Fax 0161 339 5355

is Managed by Tameside Citizens Advice Bureau

Funded by Tameside MBC Adult Services

Charity registration number 701113

Company Limited by Guarantee number 2302696



Last updated: 09.12.08

LAUREL BANK SUPPORT AT HOME
LAUREL BANK
KNOTT LANE
HYDE
0161 368 3159

CLEANING	
TYPE OF SERVICE	PROVIDED
DUSTING / POLISHING	YES
HOOVERING – UPSTAIRS / DOWNSTAIRS	YES
CLEANING KITCHEN – COOKER / FRIDGE	YES
WASHING UP	YES
CLEANING BATHROOM / TOILET	YES
CLEANING WINDOWS	YES
SWEEPING / MOPPING FLOORS	YES
LAUNDRY	YES
IRONING	YES
BED CHANGING	YES

SERVICES OUTSIDE THE HOME	
TYPE OF SERVICE	PROVIDED
SHOPPING	YES
COLLECTING PENSION	NO
ESCORT FOR SHOPPING	YES
ESCORT TO HOSPITAL APPOINTMENTS	YES
ESCORT TO SOCIAL ACTIVITIES	NO
ESCORT TO VISIT FRIENDS	NO

OTHER CARE SERVICES	
EMPTY CHEMICAL TOILET	YES
EMPTY COMMUNE	YES

“ChoiceE”, 206 Stamford Street, Ashton-u-Lyne. Tel/Fax 0161 339 5355
is Managed by Tameside Citizens Advice Bureau
Funded by Tameside MBC Adult Services
Charity registration number 701113
Company Limited by Guarantee number 2302696



Last updated: 09.12.08

LAUREL BANK SUPPORT AT HOME
LAUREL BANK
KNOTT LANE
HYDE
0161 368 3159

FOOD PREPARATION / SNACKS	PROVIDED
MAKING MICROWAVE or OVEN READY MEALS	Microwave Meals
MAKING HOT DRINK / SNACK i.e. beans on toast or soup / tea or coffee	YES
MAKING COLD DRINK / SNACK i.e. sandwich / juice	YES
ANY OTHER TYPE OF MEAL PREPARATION (please state):	NONE

SOCIAL CARE	
TYPE OF SERVICE	PROVIDED
ACCOMPANIED VISITS	YES
SITTING SERVICE – ‘POP-IN’ VISITS (i.e. Companionship)	YES
READING	YES
LETTER WRITING	YES
HELP WITH HOBBIES	NO
PET CARE	NO
ANY OTHER (PLEASE STATE)	

SERVICE AVAILABILITY	
OUT-OF-HOURS SERVICE	NO
LIVE-IN SERVICE	NO
24 HOUR ANSWER SERVICE	NO
NIGHT SITTERS / SLEEPERS	NO
ANY OTHER (PLEASE STATE)	NO

“ChoiceE”, 206 Stamford Street, Ashton-u-Lyne. Tel/Fax 0161 339 5355
is Managed by Tameside Citizens Advice Bureau
Funded by Tameside MBC Adult Services
Charity registration number 701113
Company Limited by Guarantee number 2302696



Last updated: 09.12.08

**LAUREL BANK SUPPORT AT HOME
LAUREL BANK
KNOTT LANE
HYDE
0161 368 3159**

PERSONAL CARE	
ASSISTANCE PROVIDED WITH	
GETTING UP	YES
WASHING	YES
DRESSING	YES
BATHING	YES
SHOWERING	YES
WASHING HAIR	YES
TOILETING	YES
WALKING UP / DOWN STAIRS	YES
USING A STAIR LIFT	YES
ANY OTHER (please state):	NO

HEALTH CARE	
TYPE OF SERVICE	PROVIDED
ASSISTED FEEDING	YES
APPLYING PRESCRIPTION CREAMS / LOTIONS	YES
CHANGING COLOSTOMY BAGS	YES
CHANGING CATHETER BAGS	YES
PROMPTING MEDICATION	YES
MAINTAINING DRESSINGS	NO
ONCOLOGY CARE	YES
MASSAGE i.e. Feet	NO
ANY OTHER (please state):	NO

“ChoiceE”, 206 Stamford Street, Ashton-u-Lyne. Tel/Fax 0161 339 5355
is Managed by Tameside Citizens Advice Bureau
Funded by Tameside MBC Adult Services
Charity registration number 701113
Company Limited by Guarantee number 2302696



Last updated: 09.12.08

**LAUREL BANK SUPPORT AT HOME
LAUREL BANK
KNOTT LANE
HYDE
0161 368 3159**

CARE CATEGORIES	PROVIDED
OLDER PEOPLE	YES
ADULTS WITH DEMENTIA	YES
ADULTS WITH MENTAL HEALTH PROBLEMS	YES
ADULTS WITH LEARNING DISABILITIES	YES
ADULTS WITH PHYSICAL DISABILITIES	YES
ADULTS WITH A SENSORY IMPAIRMENT	YES
CHILDREN AND FAMILIES	NO

SMOKE FREE POLICY	
DOES YOUR COMPANY REQUIRE CLIENTS WHOM YOUR STAFF ARE VISITING TO HAVE NOT SMOKED ON THE PREMISES WITHIN ONE HOUR OF ARRIVAL?	NO
ARE THE VEHICLES USED FOR ESCORT SERVICES SMOKE FREE	YES

VISUAL/HEARING IMPAIRMENTS – BLACK AND MINORITY ETHNIC GROUPS						
DO YOU EMPLOY STAFF WHO:	YES	NO	DO YOU EMPLOY STAFF WHO:		YES	NO
HAVE HAD TRAINING WORKING WITH PEOPLE WHO HAVE VISUAL IMPAIRMENTS?	YES		CAN SPEAK OTHER LANGUAGES I.E.	URDU		NO
HAVE HAD TRAINING WORKING WITH PEOPLE WHO HAVE HEARING IMPAIRMENTS?	YES			GUJARATI		NO
				BANGLA		NO
				OTHER		NO

“ChoiceE”, 206 Stamford Street, Ashton-u-Lyne. Tel/Fax 0161 339 5355
is Managed by Tameside Citizens Advice Bureau
Funded by Tameside MBC Adult Services
Charity registration number 701113
Company Limited by Guarantee number 2302696



Last updated: 09.12.08

LAUREL BANK SUPPORT AT HOME

QUALITY PREMIUM SCHEME	
QUALITY PREMIUM RATE (Q.P.R.)	
APPLIED for Q.P.R. (please circle)	NO
LEVEL AWARDED (please circle which level awarded)	N/A

STAR RATING: ★ (Adequate) ★★ (Good) ★★★ (Excellent)	
★★★	Excellent

OUT OF HOURS EMERGENCY PROCEDURE AND TELEPHONE NUMBER
IN CASE OF AN EMERGENCY TELEPHONE: 0161 368 3159 THE CALL WILL THEN BE DIVERTED TO THE EMERGENCY NUMBER

DO YOU EMPLOY QUALIFIED NURSING STAFF:	<input checked="" type="checkbox"/>	NO
---	-------------------------------------	----

PRICES – PER HOUR	
COST (including VAT)	£9.50 per hour
WEEKEND COST (including VAT)	£9.85 per hour
BANK HOLIDAY COST (inc. VAT)	£19.00 per hour
TRAVELLING CHARGES	25p per mile
ADDITIONAL COSTS	None
PAYMENT METHOD	Invoice
MINIMUM HOURS PER WEEK REQUIRED	No minimum

“ChoiceE”, 206 Stamford Street, Ashton-u-Lyne. Tel/Fax 0161 339 5355
is Managed by Tameside Citizens Advice Bureau
Funded by Tameside MBC Adult Services
Charity registration number 701113
Company Limited by Guarantee number 2302696



GEOGRAPHICAL AREAS COVERED (please indicate if certain area is not covered and / or Postcodes)		
	PRACTICAL CARE	PERSONAL CARE
ASHTON (ALL AREAS) i.e. Waterloo/Hurst Cross/Guide Bridge	YES	YES
AUDENSHAW	YES	YES
BROADBOTTOM	NO	NO
DENTON (inc. Haughton Green)	YES	YES
DROYLSDEN	YES	YES
DUKINFIELD	YES	YES
HATTERSLEY	NO	NO
HOLLINWORTH	NO	NO
HYDE (ALL AREAS) i.e. Gee Cross / Newton	YES	YES
MOSSLEY	NO	NO
MOTTRAM	NO	NO
STALYBRIDGE (ALL AREAS) i.e. Carrbrook / Millbrook	NO	NO

This information has been sought from the service provider and has been collated by “**Choice**” the shop for information on Care Options for Adults.

The information provided does not constitute any recommendation on the part of “**Choice**”, Tameside Citizens Advice Bureau or Tameside MBC and any liability, however caused, as a consequence of services supplied, is hereby excluded.